

## Health literacy and its impact on health care (P44)

Güssün Güneş (1), Huriye Çolaklar (2), Bahar Biçen Aras (3), Abdullah Turan (4)

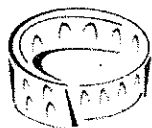
(1) Marmara University, İstanbul, Göztepe Turkey  
gussun.gunes@marmara.edu.tr

(2) İstanbul University, İstanbul, Çapa Turkey  
colaklar@istanbul.edu.tr

(3) İstanbul, Beşiktaş Turkey  
bahar.bicen@gmail.com

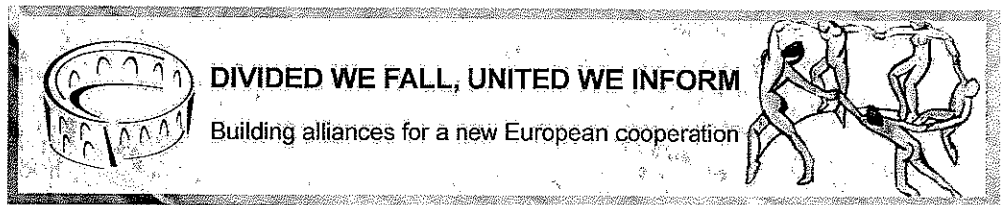
(4) Bilgi University, İstanbul, Kuştepe, Turkey  
abdullah.turan@gmail.com

The structures of health systems today are highly complicated, both for current users of health services and for future users. Health systems require individuals to adopt new roles – becoming informed about the services offered, being knowledgeable about their responsibilities and rights within the system, and being able to make decisions about their own health. At this point, then, it is important that people become “health-literate”. This is necessary because it is clear that changing health systems require improvements in the health literacy levels of society. The work initiated in the 1950’s in Turkey on “Health Literacy” entered the medical literature in 1974. Although there is a considerable volume of research and scientific studies that have been undertaken outside of Turkey on this subject, health literacy is a relatively new concept in Turkey and Turkish testing and research related to this concept are still inadequate. It is for this reason that it is difficult for the public to reach and access data on health literacy. This study reviews the scientific studies on health literacy in Turkey and evaluates the significance of the concept in terms of patient well-being and health professionals.





# 14<sup>th</sup> EAHIL Conference



Biblioteca Nazionale Centrale  
11-13 June 2014  
Rome, Italy

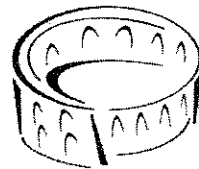
## CONFERENCE PROGRAMME & BOOK OF ABSTRACTS

# 14<sup>th</sup> EAHIL Conference

**DIVIDED WE FALL, UNITED WE INFORM**  
**Building alliances for a new European cooperation**

Biblioteca Nazionale Centrale  
11-13 June 2014  
Rome, Italy

CONFERENCE PROGRAMME  
&  
BOOK OF ABSTRACTS



**14<sup>th</sup> Conference of the European Association for Health Information and Libraries (EAHIL). Divided we fall, united we inform. Building alliances for a new European cooperation. Rome, Italy, 11-13 June, 2014. Conference programme & Book of abstracts.**

Edited by Federica Napolitani, Patrizia Mochi, Egiziana Colletta and Paola De Castro  
2014, xi, 158 p.

This volume includes the abstracts of both oral presentations and posters presented at the 14<sup>th</sup> Conference of the European Association for Health Information and Libraries (EAHIL), held in Rome in June 2014. EAHIL is an active professional association uniting and motivating librarians and information specialists working in medical and health science libraries in Europe. The association, which counts over 1000 members from about 30 European countries, encourages professional development, improves cooperation and enables exchanges of experience amongst its members. The EAHIL Conference, this year in its 14th edition, has an intense and stimulating scientific programme which analyses and discusses a variety of interesting topics such as technology, semantics, metrics, patients, economics and research. Plenary and parallel sessions, poster presentations, round tables and the sponsor sessions will contribute in stressing the importance of sharing information and building alliances between countries, institutions and professionals for a better cooperation in the profession and for the benefit of public health.

*Key words:* Libraries, Health information, Information science, Public health.

**14<sup>a</sup> Conferenza della European Association for Health Information and Libraries (EAHIL). Divided we fall, united we inform. Building alliances for a new European cooperation. Roma, 11-13 giugno, 2014. Programma della conferenza & Riassunti.**

A cura di Federica Napolitani, Patrizia Mochi, Egiziana Colletta e Paola De Castro  
2014, xi, 158 p. (in English)

Il presente volume raccoglie gli abstract delle comunicazioni orali e dei poster presentati alla 14<sup>a</sup> Conferenza della European Association for Health Information and Libraries (EAHIL), che si terrà a Roma dall'11 al 13 giugno 2014. EAHIL è una associazione di professionisti bibliotecari e specialisti dell'informazione che operano nei diversi settori della medicina e delle scienze della salute in Europa. L'associazione, che conta più di 1000 membri provenienti da oltre 30 paesi europei, ha tra i suoi obiettivi quello di promuovere lo sviluppo professionale, la cooperazione e gli scambi di esperienze e competenze tra i propri membri. La Conferenza dell'EAHIL, giunta alla sua quattordicesima edizione, si svolgerà secondo un programma scientifico intenso e stimolante che analizzerà numerosi temi quali lo sviluppo tecnologico, la semantica, la metrica, i pazienti, gli aspetti economici e la ricerca. La Conferenza, che si articola, come di consueto, in sessioni plenarie e parallele, in tavole rotonde e in numerose presentazioni di poster e di sponsor intende richiamare l'attenzione su quanto sia fondamentale oggi promuovere attivamente lo scambio di informazioni e costruire alleanze tra paesi, tra istituzioni e tra singoli professionisti per una cooperazione maggiormente efficace e per la promozione della salute pubblica.

*Parole chiave:* Biblioteche, Informazione sanitaria, Scienza dell'informazione, Salute pubblica.

Graphics: Stefano Bonifazi

Cite this document as:

Napolitani F, Mochi P, Colletta E, De Castro P (Ed.). 14th Conference of the European Association for Health Information and Libraries (EAHIL). Divided we fall, united we inform. Building alliances for a new European cooperation. Rome, Italy 11-13 June, 2014. Abstract Book. Roma: Istituto Superiore di Sanità; 2014.

La responsabilità dei dati scientifici e tecnici è dei singoli autori.

©Istituto Superiore di Sanità 2014  
viale Regina Elena, 299 – 00161 Roma



## International Programme Committee

**Chair:** Maurella Della Seta (Istituto Superiore di Sanità, Rome, Italy)

**Co-Chair:** Franco Toni (Istituto Superiore di Sanità, Rome, Italy)

### Members

Suzanne Bakker	Central Cancer Library, Amsterdam, The Netherlands
Marina Ceccarini	Istituto Superiore di Sanità, Rome, Italy
Manuela Colombi	Janssen-Cilag SpA, Milan, Italy
Ghislaine Declève	Université Catholique de Louvain, Louvain, Belgium
Ewa Dobrogowska-Schlebusch	Medical Library, Krakow, Poland
Marshall Dozier EAHIL President	University of Edinburgh, Edinburgh, United Kingdom
Patricia Flor	Telemark University College, Porsgrunn, Norway
Francesca Gualtieri	Rottapharm Madaus, Monza, Italy
Roberto Guarasci	Università della Calabria, Cosenza, Italy
Anna Kågedal	University Library, Uppsala, Sweden
Margarida Meira	I.G.C. Fundacao Calouste Gulbenkian, Lisboa, Portugal
Peter Morgan	Cambridge University, Cambridge, United Kingdom
Oliver Obst	Munster University, Munster, Germany

### Local Organising Committee

**Chair:** Franco Toni (Istituto Superiore di Sanità, Rome, Italy)

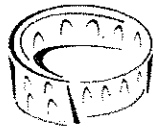
**Co-Chair:** Maurella Della Seta (Istituto Superiore di Sanità, Rome, Italy)

### Members

Rosaria Rosanna Cammarano\*, Alessandra Ceccarini\*, Paola De Castro\*, Maria  
Alessandra Falcone\*, Rosalia Ferrara\*, Cristina Mancini\*, Federica Napolitani\*,  
Scilla Pizzarelli\*, Elisabetta Poltronieri\*, Paolo Roazzi\*, Letizia Sampaoalo\*, Ivana  
Truccolo\*\*

\* Istituto Superiore di Sanità, Rome, Italy

\*\* Centro di Riferimento Oncologico, Aviano, Italy

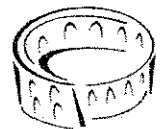


**Communications, website and secretariat** (Istituto Superiore di Sanità, Rome, Italy)

Roberta Berardi, Stefano Bonifazi, Paola De Vito, Maria Pia Fattapposta, Luca Felici, Elisabetta Gambini, Italo Gentilini, Daniela Lami, Paola Moghelli, Antonietta Monaco, Vincenza Virgallita

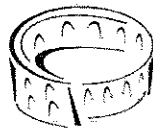
**Welcome and information office** (Istituto Superiore di Sanità, Rome, Italy)

Sofia Enrica Amicarella, Giuse Ardita, Annarita Barbaro, Ornella Ferrari, Paola Ferrari, Donatella Gentili, Maria Salvatorina Graziani, Vito Lamorgese, Orlando Lostumbo, Antonella Mecchia, Paola Pecci, Vittorio Ponzani, Maria Letizia Putti, Ilaria Sorcini, Monica Zedda



## TABLE OF CONTENTS

<b>Conference programme</b> .....	v
<b>Plenary P1</b> .....	1
<b>Parallel session A1</b> Technology .....	5
<b>Parallel session A2</b> Semantics/Metrics .....	11
<b>Round Table</b> .....	19
<b>Plenary P3</b> Projects .....	25
<b>Parallel session B1</b> Patients .....	31
<b>Parallel session B2</b> Economics .....	37
<b>Parallel session C1</b> Research .....	43
<b>Parallel session C2</b> Technology .....	49
<b>Parallel session D1</b> Research .....	57



<b>Parallel session D2</b>	
Patients .....	65
<b>Parallel session E1</b>	
Future of libraries .....	73
<b>Parallel session E2</b>	
Education/Cooperation .....	79
<b>Plenary P4</b>	
Professional Development/Role of Librarians .....	85
<b>Poster session</b> .....	89
<b>Authors' Index</b> .....	155





## Conference Programme

### Wednesday 11 June 2014

8.00 Registration

9.00 Welcome  
Opening Ceremony

10.00 **Plenary P1**  
Chairperson: **Marshall Dozier**

Key Note Speaker

**Maria Cassella**

*The open paradigm and the knowledge society: recomposing the fragmentation. The role of the librarians*

11.00 Coffee

11.30 **Parallel session A1**  
**TECHNOLOGY**  
Chairperson: **Peter Morgan**

*Journal Apps: a comparison of 4 Journal Apps specifically designed for personalized reading (medical) scientific literature*  
**Guus van den Brekel**

*Hints & tips - using a blog to promote library services and to provide training*  
**Tuulevi Ovaska**

*Mendeley Institutional Edition: a Pharmaceutical Industry application as corporate literature repository*  
**Francesca Gualtieri**

*Working SMARTer, not harder: using technology to build a successful remote library site*  
**Thomas Derek Halling, Catherine Pepper**



11.30

**Parallel session A2  
SEMANTICS/METRICS**

Chairperson: **Maurella Della Seta**

*What is Altmetrics? The impact of Altmetrics on San Matteo researchers and on librarian's professional life*

**Valeria Scotti, Annalisa De Silvestri, Anna Balduini, Alberto Perlini, Funda Topuz, Moreno Curti**

*A bibliometric methodology for identifying interdisciplinary and collaborative publications*

**Heather K. Moberly, Jessica R. Page, Gregory K. Youngen, Barbara J. Hamel**

*From concepts to ontologies in metadata: a happy explication of a cognitive scenario for discoverability*

**Raisa Iivonen, Päivi Lipsanen, Ari Muhonen, Esko Siirala**

*Finding scientific medical information through collaborative tagging systems: a task-oriented evaluation performed by healthcare professionals*

**Valérie Durieux**

13.00 Lunch

14.00 Special Interest Group Meetings

14.00 **Round Table**

Chairperson: **Claudia Navarini**

*Research infrastructures and data papers as new forms of information resources*

**Cafla Basili**

*Ethics & scientific information for reflective society*

**Rosalia Azzaro**

*From patient information to patient consent in France and Europe: ethical and legal aspects, resources*

**Guillemette Utard Wlerick**

15.00 Poster Presentation (Plenary - P2)

16.00 Poster Exhibition

18.00 Welcome Reception (ISS)



**Thursday 12 June 2014**

8.00 Registration

9.00 **Plenary P3  
PROJECTS**

Chairperson: **Franco Toni**

*ELiQSR European Library Quality Standards for Health*  
**Janet Harrison, Marta de la Mano**

*Working in the health information profession: perspectives, experiences  
and trends - The results of an EAHIL 25th Anniversary project*  
**Barbara Sen, Robert Villa, Elizabeth Chapman**

10.00 Sponsor session

11.00 Coffee

11.30 **Parallel session B1  
PATIENTS**

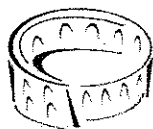
Chairperson: **Manuela Colombi**

*Challenges and opportunities for patient information provision  
in the new landscape of National Health Services, England*  
**Syed Adnan Adil, Noureddine Kenssous, Christine Halpin**

*Bringing the library 2.0 closer to the people: storytelling in the theater,  
scientific lectures and nice food*  
**Raoul Ciappelloni, Agnese Benedetti, Debora Nucci, Anna Julia  
Heymann, Luisa Fruttini**

*Using bibliotherapy to promote consumer health information  
in a library setting*  
**Natalia Tukhareli**

*Helping patients get up from their knees*  
**Ivana Truccolo, Chiara Cipolat Mis, Emanuela Ferrarin, Mauro  
Mazzocut, Nicolas Guarin, Paolo De Paoli, CRO Patient Education &  
Empowerment Group**



11.30 **Parallel session B2**  
**ECONOMICS**

Chairperson: **Oliver Obst**

*Market and strategy: the New German National Library of Medicine (ZB MED)*

**Ulrich Korwitz**

*Evidence-based decision making at the Medical library-a shorter way to better decisions?*

**Regina Kűfner Lein, Marion Műhlburger**

*Negotiation Techniques in a digital library*

**Laura Muńoz-Gonzalez, Veronica Juan-Quilis**

13.00 Lunch

14.00 **Parallel session C1**  
**RESEARCH**

Chairperson: **Ewa Dobrogowska-Schlebusch**

*How to get started with research data management training services for the academic library?*

**Maria Elisa Kuusniemi, Tiina Heino, Katri Larmo**

*Improving reference service using EBM resources and methods*

**Alicia F. G3mez-S3nchez, Rebeca Isabel-G3mez**

*Hunting zebra: retrieving rare disease clinical guidelines*

**Jan Manson, Michele Hilton Boon, Karen Ritchie for the RARE-Bestpractices Consortium**

*KnowledgeShare: a web-based tool to connect people with evidence and to connect people with people*

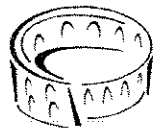
**Ben J. Skinner**

14.00 **Parallel session C2**  
**TECHNOLOGY**

Chairperson: **Anna K3gedal**

*How deep is the sea: web intelligence for patient education*

**Mauro Mazzocut, Paolo Omero, Ivana Truccolo, Nicolas Guarin, Roberto Ricci, Carlo Tasso**



*The iPad is the successor of the printed textbook*  
**Oliver Obst**

*Technological evolution in health libraries, and the implications for librarians: the experience of the Virtual Health Sciences Library of the Balearic Islands (Bibliosalut)*  
**Virgili Páez, Sílvia Sastre-Suárez, Elena Pastor-Ramon, Maria Costa-Marin**

*Removing duplicates in retrieval sets from electronic databases: comparing the efficiency and accuracy of the Bramer-method with other methods and software packages*  
**Wichor M. Bramer, Leslie Holland, Jurgen Mollema, Todd Hannon, Tanja Bekhuis**

15.30 Visit National Library

17.00 Visit Galleria Borghese

20.00 Conference Dinner

#### **Friday 13 June 2014**

8.00 Registration

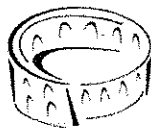
9.00 **Parallel session D1  
RESEARCH**

Chairperson: **Roberto Guarasci**

*Improving the reliability and value of medical research literature: a new role for librarians in promoting good research reporting practices*  
**Shona Kirtley**

*Keeping up to date with information retrieval research: Summarized Research in Information Retrieval for HTA (SuRe Info)*  
**Patrice X. Chalon, Sari Ormstad, Jaana Isojärvi, Mick Arber, Sigrid Droste, Steven Duffy, Julie Glanville, Su Golder, David Kaunelis, Carol Lefebvre, Hannah Wood**

*New challenges, new skills for a digital library*  
**Veronica Juan-Quillis, Laura Muñoz-Gonzalez**



9.00 **Parallel session D2**  
**PATIENTS**

Chairperson: **Margarida Meira**

*Power to the patient: the development of a literature search filter for patients' perspectives and preferences*

**Lian Hielkema, Monique Wessels**

*Evidence-based information for patients: teaching health care professionals to find, adapt and develop it*

**Irina Ibraghimova**

*Assessment of the quality of online health resources in order to identify the examples of best practices in creating portals for patients*

**Ewa Dobrogowska-Schlebusch, Barbara Niedźwiedzka**

*Compassion fatigue: a content analysis of public postings in terms of information needs in healthcare contexts*

**Ina Fourie, Herman Fourie**

10.30 Coffee

11.00 **Parallel session E1**  
**FUTURE OF LIBRARIES**

Chairperson: **Ghislaine Declève**

*Two of your five-a-day: the role of the Librarian in Clinical Audit*

**Niamh Lucey, Anne Madden**

*The medical information scene in 2020: being agile and beyond*

**Irřgeborg van Dusseldorp, Eugenie Delvaux**

*There's more to life than systematic reviews: the librarian's role in supporting review types to inform health policy*

**Louise Farragher, Martin Keane, Marie Sutton**

*Embedded librarians –The missing link between researchers and their library?*

**Norbert Sunderbrink**



11.00 **Parallel session E2**  
**EDUCATION/COOPERATION**

Chairperson: **Patricia Flor**

*Blending e-learning with face-to-face teaching: the best of both worlds or just twice the work?*

**Elena Prigoda-Springall**

*A study of knowledge management among last year medical students: implications for the library*

**Marte Ødegaard**

*Sharing to learn, learning to share: co-operation among health information professionals*

**Tiina Heino, Katri Larmo, Leena Lodenius, Tuulevi Ovaska**

*Cooperation of libraries within the Leiden University Medical Teaching and Training Region*

**Johannes Belt**

12.30 General Assembly

13.30 Lunch

14.30 **Plenary P4**  
**PROFESSIONAL DEVELOPMENT/ROLE OF LIBRARIANS**

Chairperson: **Francesca Gualtieri**

*Personal strategies to meet the future challenges of supporting researchers and student learning – a content analysis of the output from EAHIL 2013 Stockholm Workshop*

**David Herron, Sara Jansen, Anna Kågedal**

15.00 **Closing Ceremony & Awards**

Chairperson: **Marshall Dozier**

